



Advanced Sustainability Questionnaire

Hotel Details

Hotel Name	tivoli oriente
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Reporting

Have you measured your carbon footprint (Scope 1-3)? Scope 1: Direct emissions from sources you own or control directly, e.g. on-site gas heating, company vehicles, and fuel combustion in generators. Scope 2: Indirect emissions from the electricity, heating or cooling your venue buys. Although generated off-site, these emissions are tied to your operations. Scope 3: All other indirect emissions from your supply chain and event activity, including catering, waste, delegate travel, deliveries, and client or supplier emissions connected to events at your venue.	1 and 2
Do you have clear roles and regular reviews for sustainability?	yes - local sustainability ambassadors to review
Do you report performance publicly or to guests with numbers or examples?	no
Supporting Documents	



Additional Comments	no
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Energy, Water & Environment

Do you have targets for reducing energy, water, or waste?	redution of consupcion- yoy for energy water an waste
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Do you use on-site renewable energy or other low-impact technologies?	yes
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Do you check that guests and staff follow energy/water saving actions?	no
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Additional Comments	no
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Waste

Do you have advanced recycling or composting systems?	yes
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Do you measure food waste and report outcomes?	yes
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Do guests understand and take part in waste reduction programmes?	no
Additional Comments	no

Guests

Do guests have clear instructions for participating in sustainability actions?	yes green stay and reuse towels
Do you measure guest participation and get feedback?	yes
Do you offer activities that benefit the local community or environment?	yes
Do guests receive reports or summaries about the hotel's sustainability performance?	no
Do you inform guests about your sustainability actions (digital, in-room, signage)?	yes - tv
Are guests invited to participate (towel reuse, recycling, water refills)?	yes



Do you provide any incentives for guest participation?	yes - greenstay offer a drink
Additional Comments	no

Staff

Do you measure staff wellbeing and satisfaction?	yes
Do you track inclusion, diversity, and fair opportunities?	yes
Do staff lead or take part in community projects?	yes
Do staff understand and can they explain your sustainability practices to guests?	yes - training of staff regarding sustainability practice - https://corporate.minor-hotels.com/en/sustainability/sustainable-company-up-for-planet-people/up-for-people/employees
Additional Comments	no

Accessibility

Do you offer services that support neurodivergent or sensory-sensitive guests (quiet spaces, sensory packs)?	no
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Additional Comments	no
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This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ SDG <https://sdgs.un.org/goals>

² SBTi <https://sciencebasedtargets.org/>

³ GRI <https://www.globalreporting.org/>

⁴ ISO 14001 <https://www.iso.org/standard/60857.html>